

# The VHA Leadership Challenge Program



## Just Some of the Topics

- Leader's Assessment
- Personal Leadership Insights
- Five Foundational Elements of Continuous Improvement
- Leader Effectiveness Profile
- Avoiding Failure Patterns
- Deming's Leadership Circle
- Providing Directional Clarity
- Connecting Goals to Actions
- Five Communication Variables
- Critical Feedback Behaviors
- Giving Performance Feedback
- De-escalating Conflict
- Team Dysfunctions
- Characteristics of Effective Teams
- Avoiding Meeting Pitfalls
- Leading Change
- Behavior Change Process
- Managing Transitions



We have worked extensively within the VHA since 1995 and have presented several team building and team leaderships programs.

The **VHA Leadership Challenge Program** is a hands-on, highly interactive program that challenges participants to get outside of their comfort zone and look at their leadership role in new ways. This two-day program uses self-assessments, small and large group activities, case studies and skill practice activities to reinforce the learning. The program is HPDM-based and supports *all eight of the core competencies*.

- The **VHA Leadership Challenge Program** incorporates the idea of continuous improvement and focuses on creating positive personal and organizational change.
- The program focuses on five essential areas:
  1. Gaining Personal Leadership Insights
  2. Taking Leadership Actions
  3. Communication and Personal Effectiveness
  4. Team Dynamics
  5. Leading Change
- Participants will leave this session with the skills, abilities and attitudes to tackle their role with renewed vigor. As a result of this program, each participant will identify areas for personal and organizational growth and change.

For more information,  
call or email us.



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