



ON TARGET SEMINARS

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VHA Work Summary

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Summary of Work done for VHA

The list below is a sample of the type of work that *On Target* has done within the VHA during the past several years. While the list is not complete it is representative of the type of programs and services offered.

VISN 16

- Outside member of VISN 16 Staff Education Council – 1998, 1999
- VISN 16 LDI Design Committee Member – 2000
- Designed and presented LDI Week One Curriculum – VISN 16 2000 – 2007
- Two-day VISN Leadership Retreat – 2002
- Emerging VA Leaders Program (EVAL) 2003 - 2007
- EES Staff Communication Skills Training - 2005

VISN 8

- Facilitated planning meeting for Home and Community Care Service Line – 2001

VISN 6

- Faculty presenter for VISN 6 LDI program 2003
- Meeting Facilitator for VISN 6 Partnership Council planning meetings – 2003
- Team Building programs for Partnership Council 2003—2004
- Richmond VAMC Leadership Retreat: Leadership & Team Building - 2003

VISN 18

- Faculty presenter for VISN 18/19 LDI program - 2004 & 2005
- VISN Leadership Retreat: Communication, Change & Leadership 2005

Houston VAMC

- Conducted Effective Supervision Workshop – 1995
- Designed Customer Service Survey Program – 1996
- Designed 4-module Customer Service Program – 1996
- Conducted facility wide Customer Service Training – 1996 – 1997
- Developed five programs to be facilitated by internal education staff – 1998, 1999
- Train-the-Trainer Programs 2002 - 2003
- Developed and Conducted Management Series Program (Team & Conflict) - 2005
- Eye Clinic: Team Issues and Team Training - 2004 - 2005
- IRM Service: Customer Service Skills (six modules) - 2005
- Leadership Training Initiative 2004 - 2005
- Police Service: Team Issues and Team Training 2005 - 2006
- Dealing With Difficult People Program - 2006

Fayetteville VAMC

- Communication and Conflict Resolution Program for Leadership Retreat - 2001
- Designed and presented Team Building Program for all employees - 2002

Little Rock VAMC

- Designed and presented Team Series Program - 2006

Oklahoma City VAMC

- Leadership and Communication Program for Leadership Retreat - 2002

Shreveport VAMC

- Team Leadership Series - 2006

Misc.

- Conducted a variety of one-day and half-day training sessions for VHA locations and VISN retreats on the topics of time management, communication skills, workplace change and team building – 1998 - 2007

For a complete listing of On Target's training programs and other training-related services, please visit our web site at ontargetseminars.com.

VHA References available.

